



Hong Kong East Cluster

Pamela Youde Nethersole Eastern Hospital



Notice for Consideration of Case / Complaint

Please read this notice before you provide any Personal Data to us.

Staff of our Patient Relations Office may ask you to provide your Personal Data for purposes related to your case / complaint.

When you provide Personal Data to us, please make sure that the data is accurate and complete. If you fail to provide us with the information required or if the information provided is inaccurate or incomplete, our consideration of your case / complaint will be affected.

Please also note that your Personal Data may be available to:

- appropriate persons in our hospital;
- any other relevant parties who require it for matters related to your case / complaint; or
- any relevant government departments / appropriate authorities when our hospital is required to provide it under the relevant legislation for use for the purposes of that legislation.

In addition to the above, we will only use, disclose or transfer the Personal Data you provide to us:

- for purposes relating to your case / complaint or directly related purposes; or
- where permitted by law.

We will obtain your consent before using your Personal Data for any other purposes.